important information regarding links

**Accessing Content from Links**

In some of the files within the learning management system (LMS), links may appear not to work when you try to click on them.

**Reason:**

* For Word and PowerPoint documents, the viewer is displaying an image of the file rather than the actual file itself, so the link does not function.
* For PDF files, the configuration on your browser may be preventing you from linking.

**Solution:**

If a link in a document you are viewing in the LMS does not work, **download** the file and **click** on the link from the downloaded file.

**Recommended Practice:**

We recommend that you download all your files to avoid any problem with links. By downloading, you also have the added benefit of having your files available to you when you are offline.

**Accessing Library Resources**

For links to library resources, you may need a PIN number. You can get a PIN by contacting the library via

* **Phone:** 403-284-8616
* **Email** [library@sait.ca](mailto:library@sait.ca)
* **Website**: <https://unicorn.sait.ab.ca/uhtbin/cgisirsi/x/SAIT/x/63/72/X>